

Fgm Consultants Pty Ltd (21183)

2021 RTO Performance Summary Report

This report details the **2021** results of the *Student Satisfaction Survey* and from the *Employer Satisfaction Survey*, as well as results from previous years of the surveys (where available). The below overview presents the key Performance Measures across **Student experience**, **Student outcomes**, and **Employer feedback**.

Student Satisfaction Survey












- In 2021, over 57,300 Victorian students across more than 290 Registered Training Organisations (RTOs) participated in the survey. The state-level response rate for Victoria was 43.6%
- In 2021, around 32,700 respondents had completed their training (completers) and around 24,600 left training without completing (early leavers).
- A total of 15 students from Fgm Consultants Pty Ltd (21183) participated in the 2021 Student Satisfaction Survey. This is a response rate of 21.1%.
- In 2021, 7 respondents were completers and 8 were early leavers.

Employer Satisfaction Survey

- In 2021, over 9,700 employers of apprentice(s) and trainee(s), took part in the survey. The state-level response rate for Victoria was 37.4%
- A total of 7 employers of apprentice(s) and/or trainee(s) who either completed their training or were still in training at Fgm Consultants Pty Ltd (21183) participated in the 2021 Employer Satisfaction Survey. This is a response rate of 53.8%.

Performance measures

This table provides an overview of the 11 performance measures and is followed by a detailed analysis of these results.

	Fgm Consultants Pty Ltd			2021 average
	2021	2020	Trend	Victoria
Student experience				
Proportion of VET students who were satisfied with training provided by Fgm Consultants Pty Ltd	92.9% ▲	90.9%		77.3%
Proportion of VET students who reported a positive perception of teaching	85.7% ▼	88.5%		68.1%
Proportion of VET students who reported a positive perception of the assessment process	85.7% ▼	95.5%		70.6%
Proportion of VET students who were satisfied with generic skills and learning experiences	92.9% ▲	84.0%		50.4%
Student outcomes				
Proportion of VET students who achieved their main reason for training	93.3% ▲	92.3%		71.6%
Proportion of VET students with an improved employment status after training	77.8% ▲	68.8%		47.8%
Proportion of VET students who went on to further study at a higher level than their completed training	0.0% ▼	15.0%		17.3%
Proportion of VET students who would recommend Fgm Consultants Pty Ltd	92.3% ▼	100.0%		76.6%
Employer feedback				
Proportion of employers who were satisfied with training provided by Fgm Consultants Pty Ltd	83.3%	%		75.3%
Proportion of employers who would recommend Fgm Consultants Pty Ltd	80.0%	%		73.2%
Proportion of employers who reported improvement in the generic skills of their apprentices and trainees	83.3%	%		53.1%

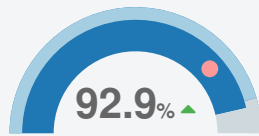
▲ Higher than previous year ▼ Lower than previous year

Student experience summary

Legend

Fgm Consultants Pty Ltd ■ 2021 ■ 2020 ● 2021 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who were **satisfied with training** provided by Fgm Consultants Pty Ltd

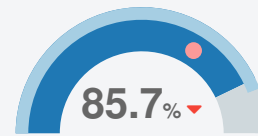


2021 n = 14

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with training provided by the RTO, exclusive of missing items and 'not applicable' responses.

	2019	2020	2021
Overall, how satisfied are you with your training?	73.1	90.9 ▲	92.9 ▲

Proportion of VET students who reported a **positive perception of teaching**

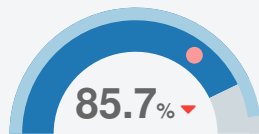


2021 n = 14

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with **all** three components of the question, exclusive of missing items and "Not applicable" responses.

	2019	2020	2021
Clearly taught the subject	84.6	92.3 ▲	92.9 ▲
Understood your learning needs	84.6	96.2 ▲	92.3 ▼
Had current industry experience	96.2	92.0 ▼	100.0 ▲

Proportion of VET students who reported a **positive perception of the assessment process**

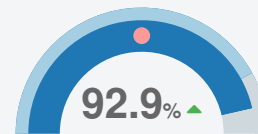


2021 n = 14

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with **all** three components of the question, exclusive of missing items and "Not applicable" responses.

	2019	2020	2021
Clearly outlined to you	72.0	95.5 ▲	92.3 ▼
Appropriate for your studies	80.0	95.5 ▲	92.3 ▼
Carried out as outlined to you	80.0	100.0 ▲	85.7 ▼

Proportion of VET students who were satisfied with **generic skills and learning experiences**



2021 n = 14

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with **all** five components of the question, exclusive of missing items and "Not applicable" responses.

The methodology used to construct this measure was changed in 2021. To allow for comparison, the historical time-series have been revised to be consistent with the 2021 methodology. Consequently, the numbers for 2019 and 2020 are different to the ones reported last year.

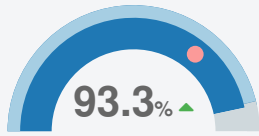
	2019	2020	2021
English writing skills	78.9	95.8 ▲	100.0 ▲
Numerical skills	83.3	95.7 ▲	100.0 ▲
Problem solving skills	70.0	92.0 ▲	92.3 ▲
Team working skills	80.0	95.8 ▲	100.0 ▲
Self-confidence	81.8	91.3 ▲	100.0 ▲

Student outcomes summary

Legend

Fgm Consultants Pty Ltd ■ 2021 ■ 2020 ● 2021 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who **achieved their main reason for training**

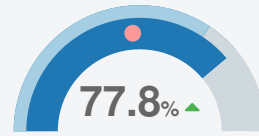


2021 n = 15

This measure is based on the proportion of students who reported they “Strongly Agree” or “Agree” that they achieved their main reason for undertaking training.

	2019	2020	2021
You achieved your main reason for doing the course	75.0	92.3 ▲	93.3 ▲

Proportion of VET students with an **improved employment status after training**



2021 n = 9

This measure is based on student responses to seven questions. Students had an “improved employment status after training” if they were employed before training and afterwards had greater responsibility, a promotion, started a new role, earned more, worked more hours, gained extra skills, completed an apprenticeship/traineeship or set up a business. For those who were unemployed, they had “improved employment status” if they got a job or set up a business.

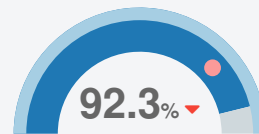
The response options for this measure were simplified in the 2020 Student Satisfaction Survey. To allow for comparison, the historical time-series have been revised to be consistent with the 2020 methodology. Consequently, the numbers for 2019 are different to the ones reported prior to 2020.

	2019	2020	2021
Proportion of VET students with an improved employment status after training	56.5	68.8 ▲	77.8 ▲

Proportion of VET students who went on to **further study at a higher level** than their completed training

Not available in 2021

Proportion of VET students who would **recommend** Fgm Consultants Pty Ltd



2021 n = 13

This measure is based on the proportion of students who reported that they were “Very likely” or “Likely” to recommend the RTO to other students.

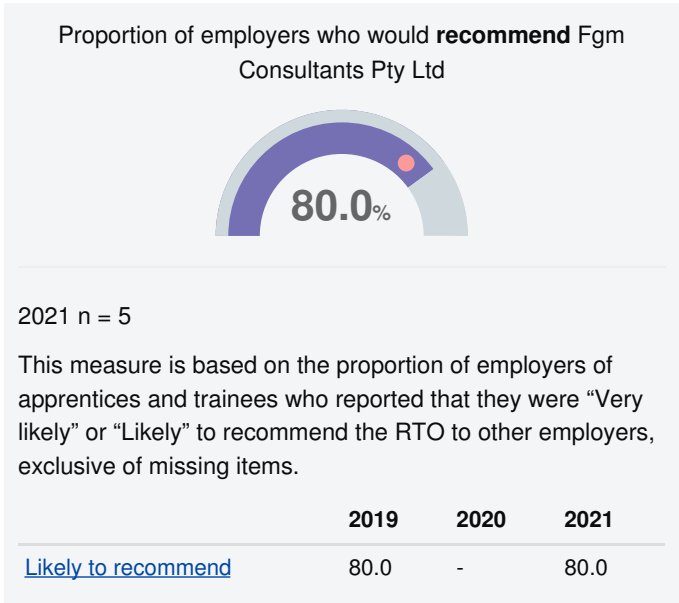
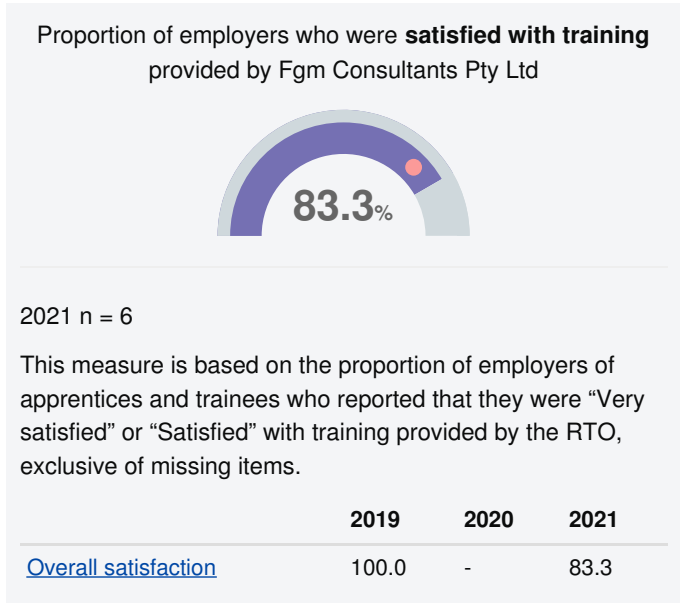
	2019	2020	2021
How likely would you be to recommend this training organisation to other students?	64.0	100.0 ▲	92.3 ▼

Employer feedback summary

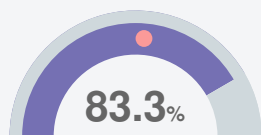
Results from the *Employer Satisfaction Survey* will only be shown where there are five or more employers of apprentices or trainees who responded to the survey.

Legend

Fgm Consultants Pty Ltd ■ 2021 ■ 2020 ● 2021 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of employers who reported improvement in the **generic skills** of their apprentices and trainees



2021 n = 6

This measure is based on the proportion of employers who reported that they were “Highly Satisfied” or “Satisfied” that the RTO contributed to an improvement in **all** the following skills of their apprentice(s)/trainee(s); technical/job specific skills, problem solving skills, decision making skills, confidence and initiative, teamwork skills, writing skills, numeracy skills and IT/computer skills, exclusive of missing items and ‘not applicable’ responses.

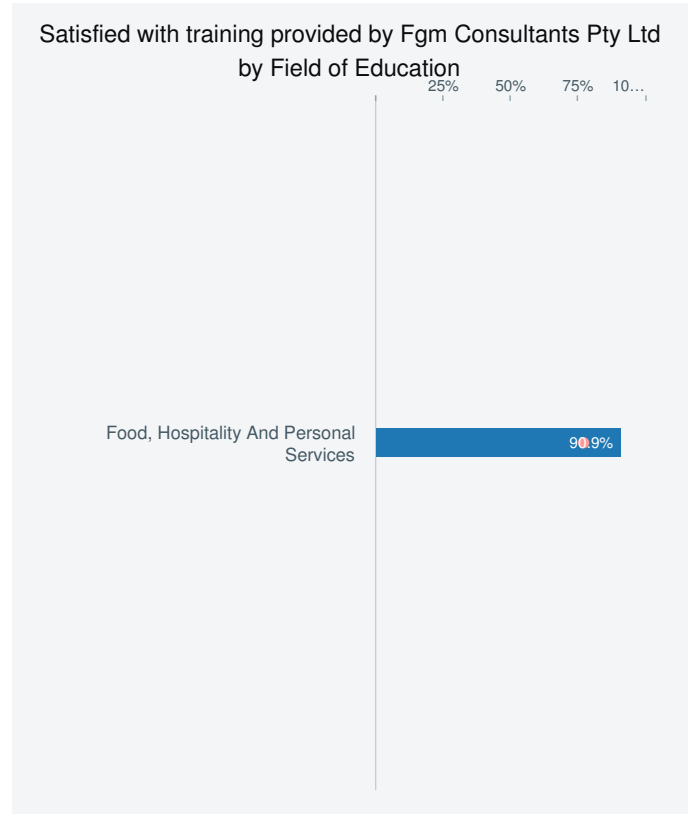
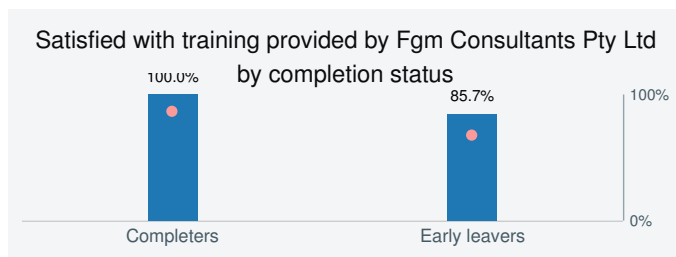
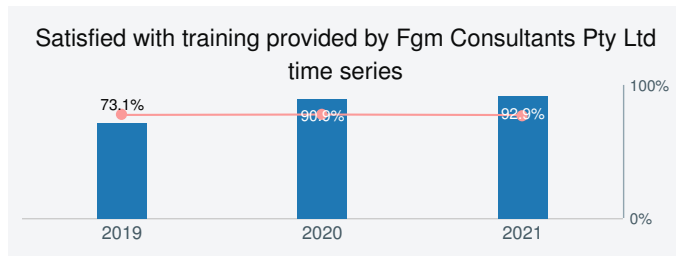
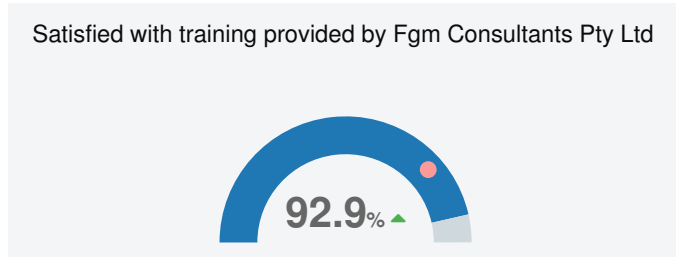
Due to changes in the specification of this measure in the 2020 survey, it cannot be constructed on a comparable basis to 2019 and 2021. As such, the measure and its underlying components are not presented for 2020.

	2019	2020	2021
Technical/job specific skills	100.0	-	83.3
Problem solving skills	100.0	-	83.3
Decision making skills	100.0	-	83.3
Team working skills	100.0	-	83.3
Numerical skills	100.0	-	83.3
Writing skills	100.0	-	83.3
IT/computer Skills	-	-	80.0
Confidence and initiative	100.0	-	83.3

Student experience

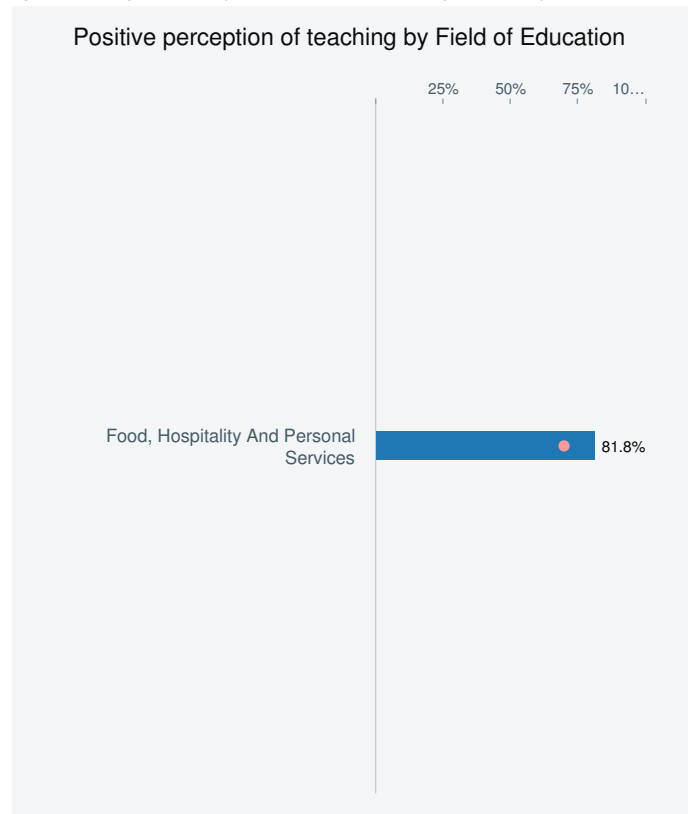
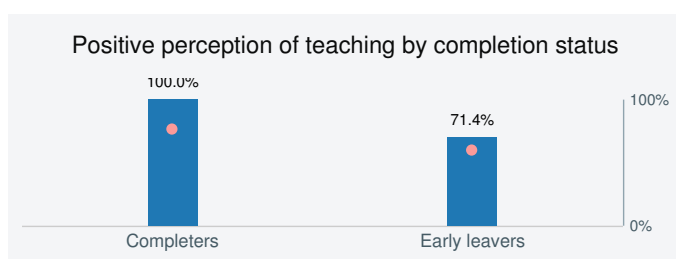
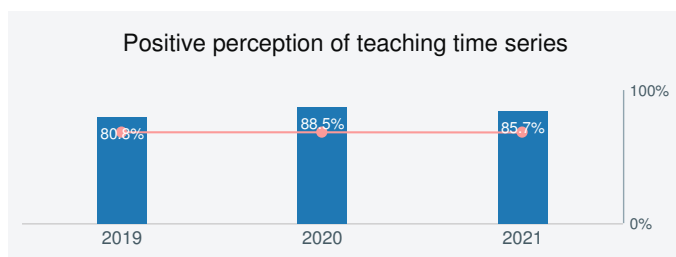
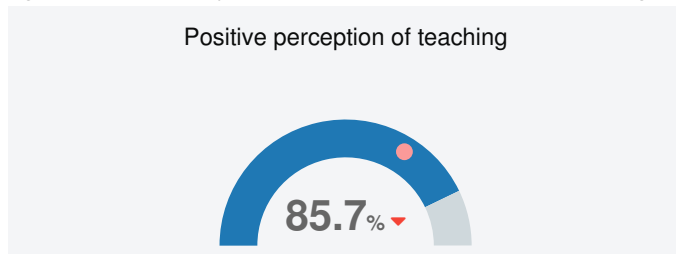
Proportion of VET students who were satisfied with training provided by Fgm Consultants Pty Ltd

Fgm Consultants Pty Ltd ■ 2021 ● 2021 Victorian average ▲ Higher than previous year ▼ Lower than previous year



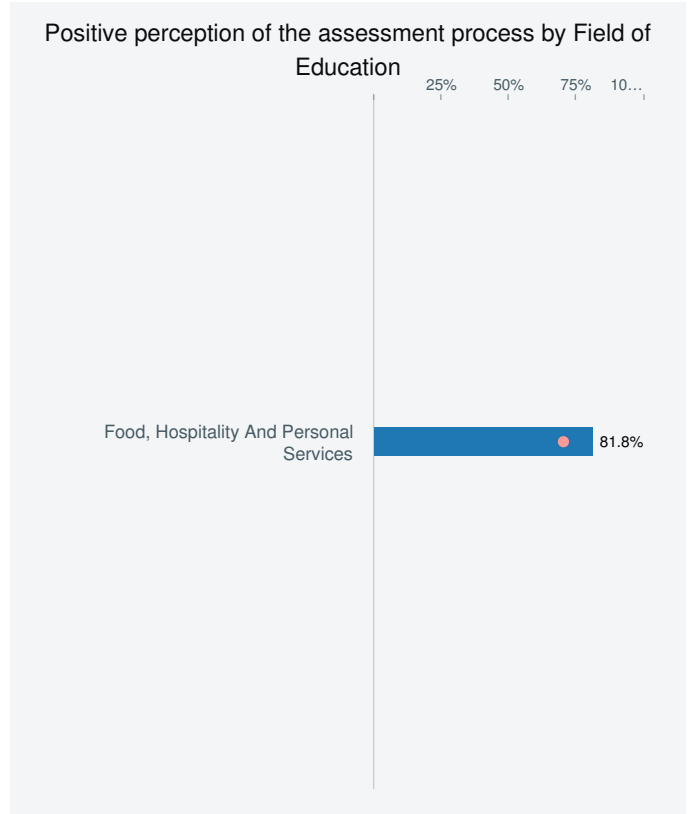
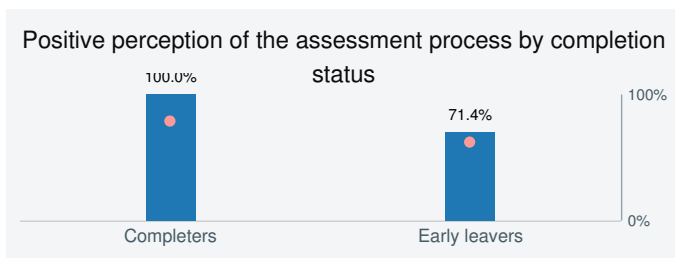
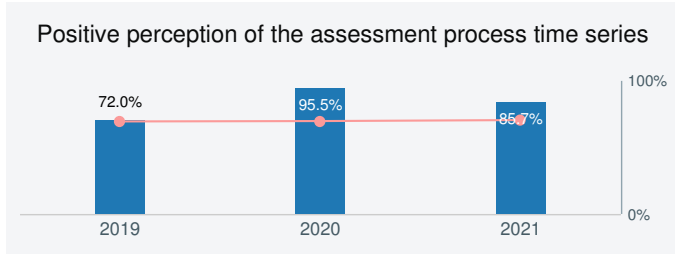
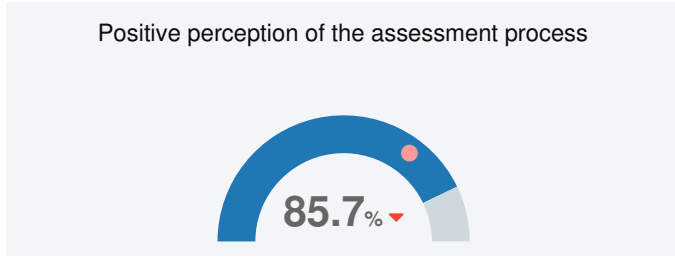
Proportion of VET students who reported a positive perception of teaching

Fgm Consultants Pty Ltd ■ 2021 ● 2021 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of VET students who reported a positive perception of the assessment process

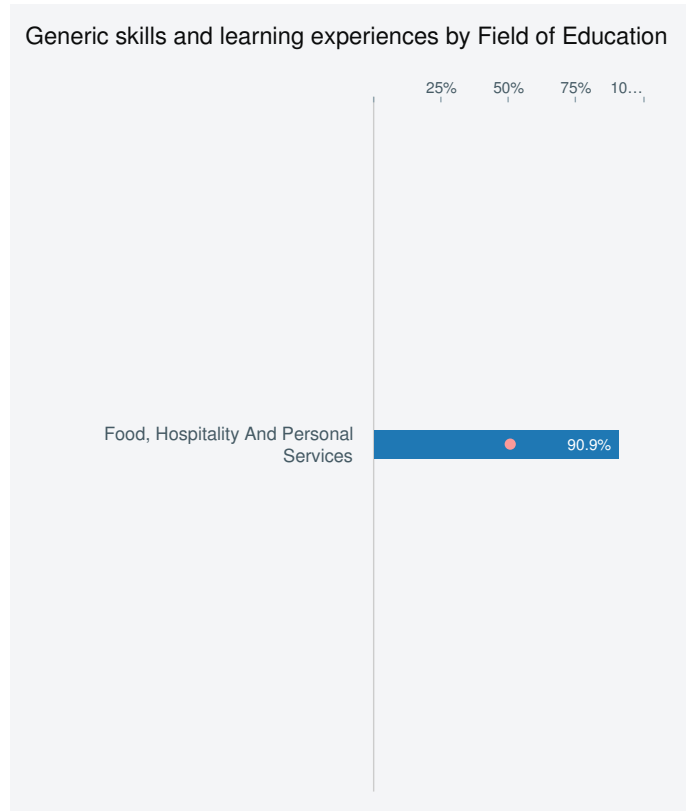
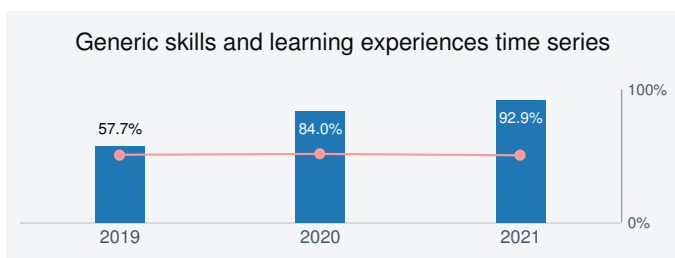
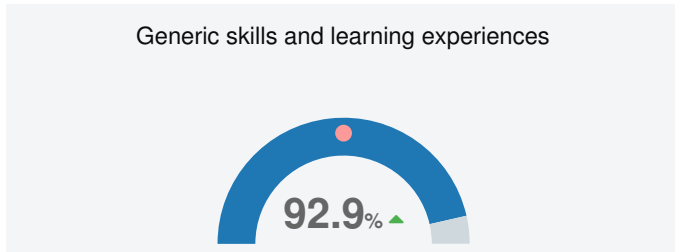
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Proportion of VET students who were satisfied with generic skills and learning experiences

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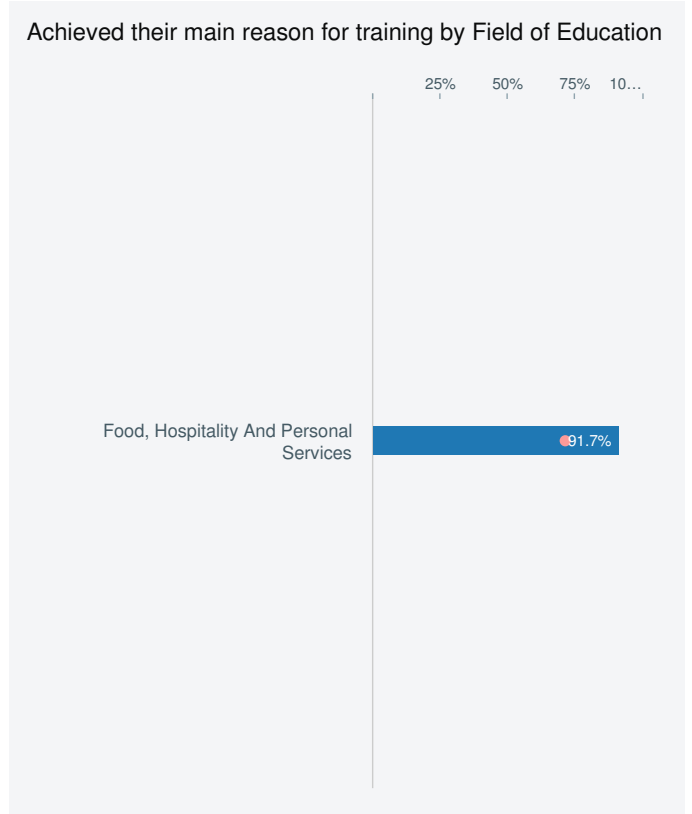
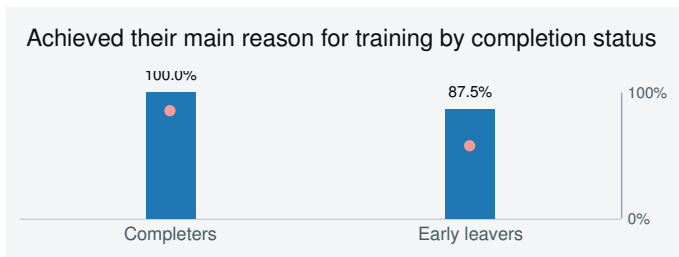
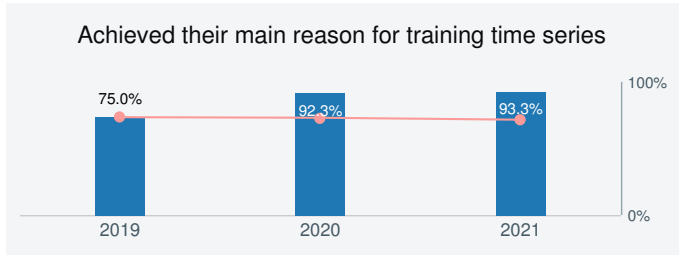
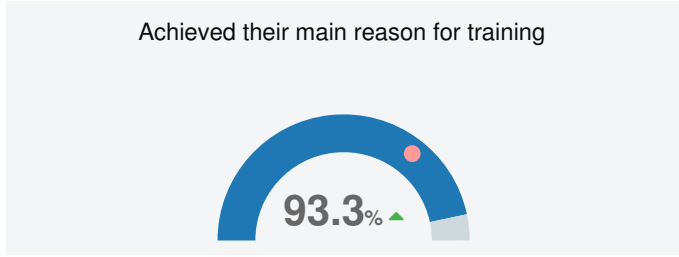
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Student outcomes

Proportion of VET students who achieved their main reason for training

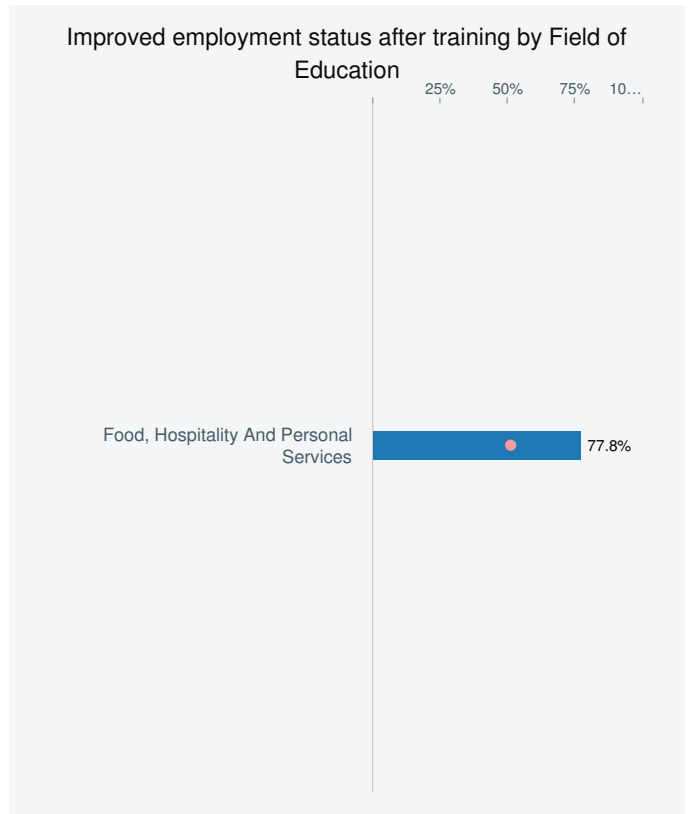
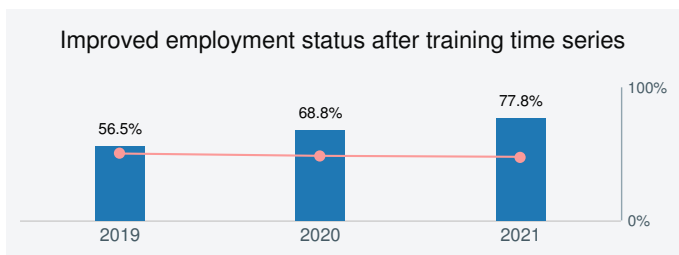
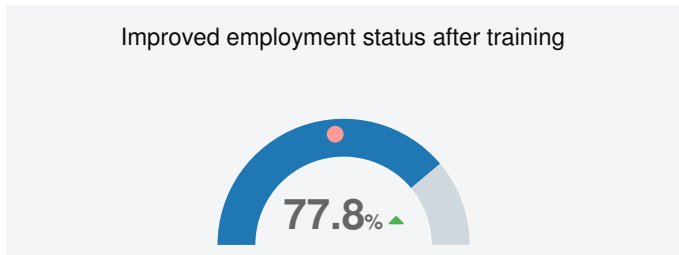
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Proportion of VET students with an improved employment status after training

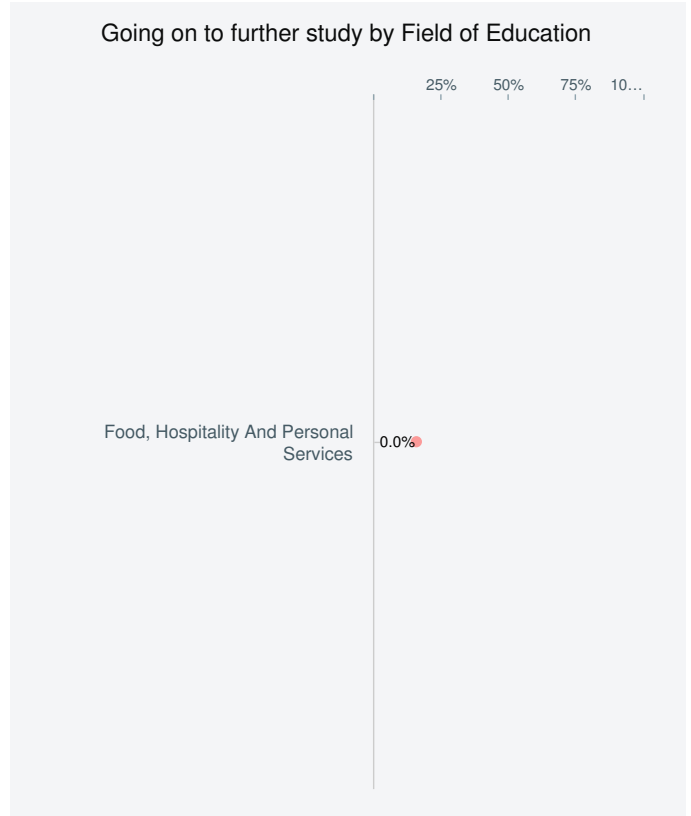
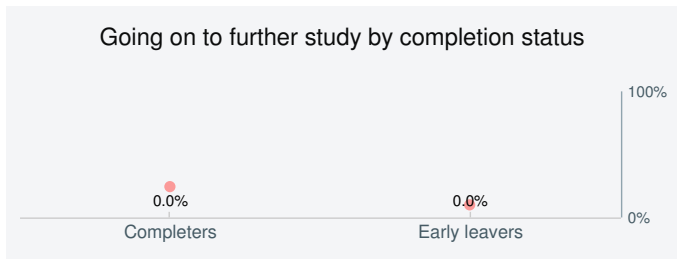
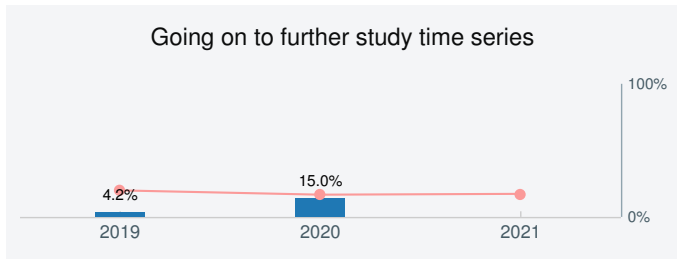
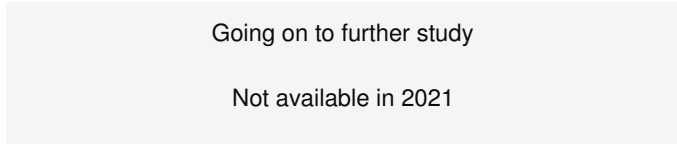
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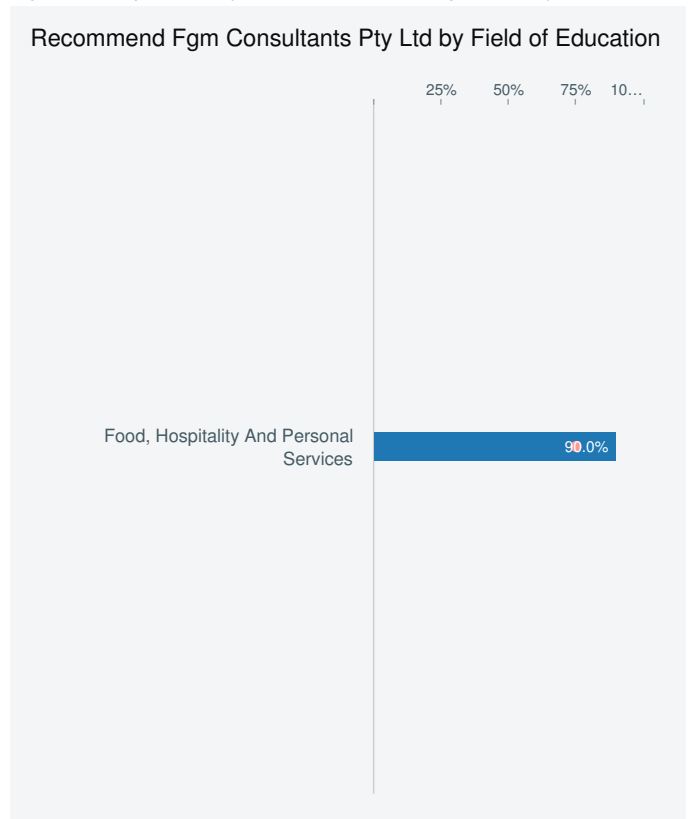
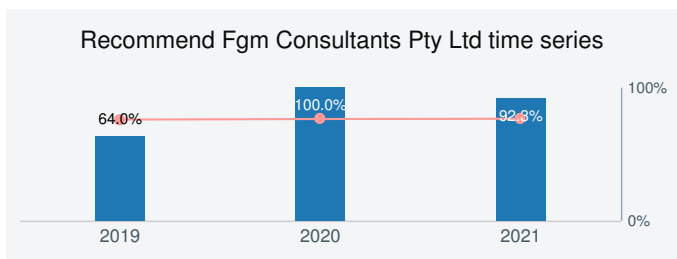
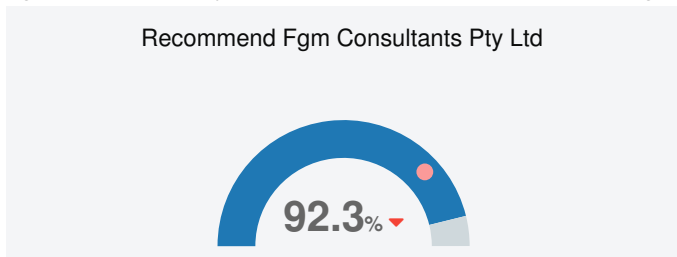
Proportion of VET students who went on to further study at a higher level than their completed training

Fgm Consultants Pty Ltd ■ 2021 ● 2021 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of VET students who would recommend Fgm Consultants Pty Ltd

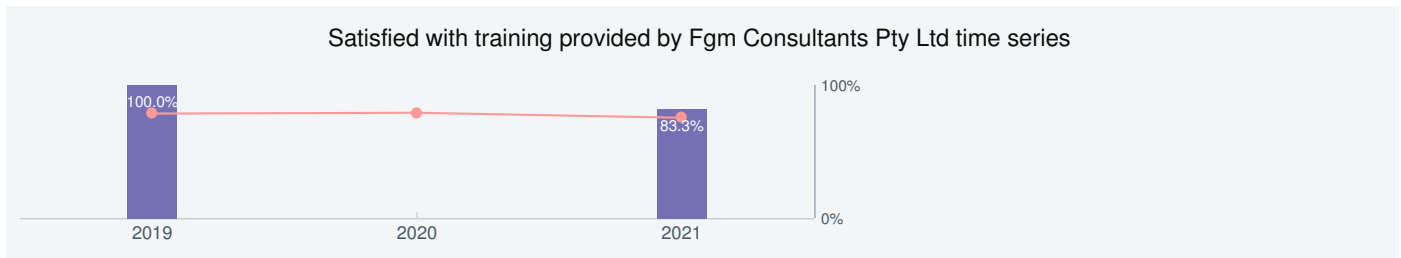
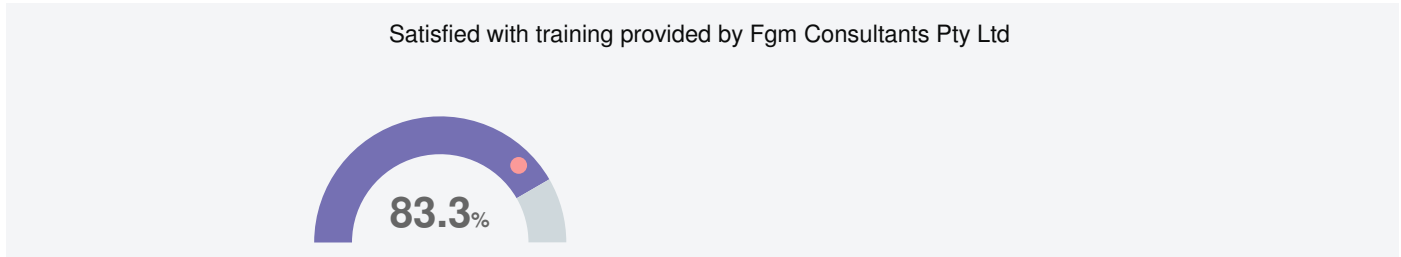
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Employer feedback

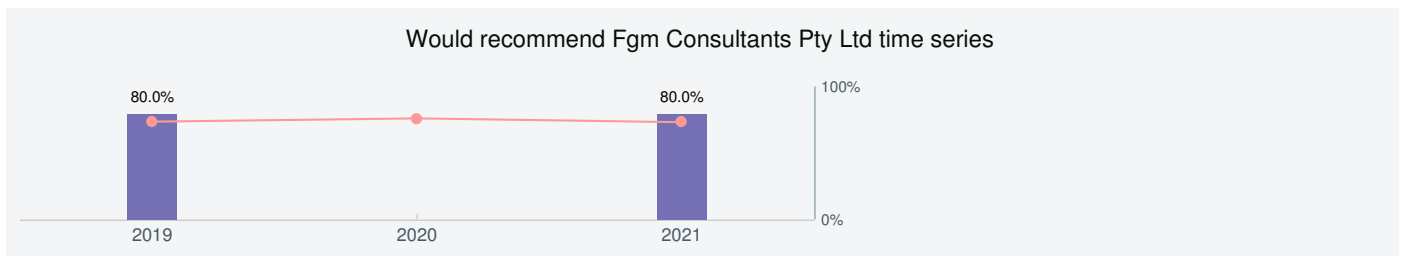
Proportion of employers who were satisfied with training provided by Fgm Consultants Pty Ltd

Fgm Consultants Pty Ltd 2021 2021 Victorian average Higher than previous year Lower than previous year



Proportion of employers who would recommend Fgm Consultants Pty Ltd

Fgm Consultants Pty Ltd 2021 2021 Victorian average Higher than previous year Lower than previous year



Proportion of employers who reported improvement in the generic skills of their apprentices and trainees

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